

Savista Culture – An Ecosystem of Engagement, Encouragement and Excitement

Vision

To improve the business of healthcare, empowering providers to enrich the quality of patient lives and nurture their communities.

Mission

We partner with healthcare organizations to problem solve and deliver revenue cycle improvement services that enable their success, support their patients, and nurture their communities.

Values

Commitment

We exemplify our brand pillars and values at all times, serving, encouraging and inspiring our fellow colleagues, clients and communities.

Authenticity

We build honest relationships with our clients and colleagues, seek candid feedback and take responsibility for our actions.

Respect

We nurture an open and inclusive culture, treating everyone with respect and dignity, valuing people for who they are, what they believe and their unique contributions.

Excellence

We drive change, doing our best and ensuring we make a lasting positive impact on everything we do for our colleagues, clients, patients and communities.

“I love Savista’s service culture and the collaboration this creates. Our company is our colleagues, and because of this, every challenge faced by one colleague is important to us all.”

–Shelia McReynolds
Senior Manager, Registry Education and QA



SAVISTA®

“Savista lives the positive culture and proves they are about people. There are no growth limits, other than your own ambition.”

–Stephanie Fernandez
Director, Financial Clearance

We keep colleagues informed

- **Town Halls**
Provide updates to colleagues from ELT members and more
- **Savista Central Intranet**
Centralized resource that connects colleagues to the organization and each other
- **Viva Engage**
Internal community social platform for company news, updates and colleague recognition

We recognize and support each other

- **Spark Shout Outs**
Recognize outstanding performance and representation of values
- **Heart and Soul**
Grants paid-time-off annually to colleagues who volunteer with an approved charity organization
- **PTO donations**
For colleagues in need of extra time off
- **CARE Fund**
Provides financial and other assistance to colleagues facing emergency circumstances
- **Winter Wishes**
A holiday tradition that grants colleague wishes for a child, a family, a registered charity, or for a dream

We encourage colleague growth

- **Recruit**
Workforce planning, recruiting, onboarding
- **Retain**
Culture, benefits, leadership, diversity, inclusion
- **Reward**
Recognition, benefits, perks, compensation
- **Develop**
Performance management, career path, coaching, leadership development, succession planning, continuous learning

Statistics show...
Engaged Corporate Cultures Result In:

26% LESS
Employee Turnover

15% GREATER
Employee Productivity

30% GREATER
Customer Satisfaction Levels**

**Source: Forbes, contributed by Dan Pontefract, author, "If Culture Comes First Performance Will Follow." Statistics provided in article reference, "Which comes first, organizational culture or performance?" and published in April 2015 edition of the Journal of Organizational Behavior.