

Savista revitalizes client's revenue cycle operations through an expert workforce.

Challenge

Staffing shortages, high turnover rates, insufficiently trained employees and soaring labor costs are plaguing healthcare providers. This combined with increased work volume and outdated workflows, make a business office prone to errors in registration, delays in billing and cash shortages.

Faced with a resulting decline in cash and a growing AR, a client asked Savista to ignite a spark in their business office and revitalize operations to increase cash and decrease an aging portfolio. They knew to solve today's problems, savvy providers are partnering with proven experts who have the workforce and know how to maintain operations and secure cash flow.

Solution

Following a comprehensive assessment, Savista's team of experts began to tackle the problem. Backed with an average 10 year's tenure and expertise, and 20+ accreditations across the revenue cycle, their high caliber pool of experts knew what was needed to keep operations moving forward.

- Close partnership with the client to diagnose and solve the problems.
- Consistent, predictable service.
- In-depth knowledge of revenue cycle best practices.
- Insights to improve feedback.

The Savista team tackled registration errors, streamlined processes, optimized workflows, instituted a virtual platform, and created patient incentives to spur cash collections.

For more in-depth information about Savista Revenue Cycle Management solutions, please visit Savistarc.com



Results

✓ **110%**

collection of AR

▼ **20%**

reduction in AR days

▼ **30%**

reduction in AR >90 days

▼ **34%**

reduction in denials

▼ **26%**

reduction in DNFB

About Savista

Over 30 years of Revenue Cycle Management Experience

More than 300 clients across 770+ facilities

Workforce with an average 7.5 years experience, and 20+ certifications including Epic