

Partner leverages coding partnership expertise to mitigate compliance risk.

Challenge

A routine third-party audit reported high ER Evaluation & Management (E/M) error rates for an **acute care hospital with 182 beds and \$313M NPR**. Incorrect reporting of these errors would skew current revenue and coding compliance. The client questioned these findings and turned to Savista in search of validation and help.

Solution

1

The strength of Savista's coding bench allowed for an "all hands" review of the audit.

2

Savista's Quality Assurance team uncovered that the incorrect ER E/M tool was used by the third-party auditor and there was an apparent lack of expertise regarding technical ER E/M level assignment.

3

Based on these findings, Savista came along side the client and assisted drafting a rebuttal to the third-party auditor.

For more in-depth information about Coding Services and all our Revenue Cycle Management solutions, please visit SavistaRCM.com



Results

Secured revenue and avoided a compliance risk.

Rebuttal to third-party auditor was accepted and **client successfully negotiated adjusted payment.**

About Savista

Over 30 years of Revenue Cycle Management Experience

More than 300 clients across 770+ facilities

Workforce with an average 7.5 years experience, and 20+ certifications including Epic

