

“Auditing the auditor” uncovers a need for coding education and process improvement.

Challenge

A **Midwest IDN client with 1,200 beds and \$1.8B NPR** was experiencing decreased coding accuracy and productivity, negatively impacting financial performance. Reliance on internal QA processes and a high volume of complex cases contributed to deficient coding accuracy. An external audit of 250 Medicare records resulted in an 85.6% accuracy rating—nearly 10% below industry standards.

Solution

1

Savista experts partnered to develop a new internal compliance plan addressing education and process improvements.

2

Coding education with a focus on specific DRGs was implemented along with Q&A sessions and ongoing staff support.

3

An additional layer of auditing was implemented prior to submission of records to billing. This was in addition to bi-annual audits and education to address findings.

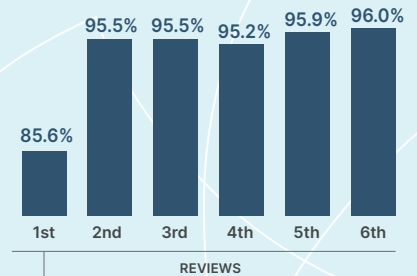
For more in-depth information about **Coding Audit Services** and all our **Revenue Cycle Management** solutions, please visit SavistaRCM.com



Results

The client has consistently improved coding accuracy rates to 96%, sustained high performance standards and significantly improved financial performance.

DRG Accuracy Rates Trended



Almost 10% below industry standards

About Savista

Over 30 years of Revenue Cycle Management Experience

More than 300 clients across 770+ facilities

Workforce with an average 7.5 years experience, and 20+ certifications including Epic

